



# Xytech Platform Release Log- 10.6 Service Packs

## Version 10.6 Service Pack 4 (10.6.SP-4)

### Resolved Issues

#### Bandwidth Planning

##### **Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information**

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth, and Offset values to the new Work Order. [20096 / zd6482]

#### Media Order

##### **Task Row Added on First Position on Media Order Service Data Out**

Resolves an issue where a Task added to a Service Profile would always be added at the top of the list and attempts to move it did not refresh the display sequence properly. [23486 / zd9914]

##### **Any Field Updated is updating Date Change Field for All Transactions**

Resolves an issue where updating one Order Transaction for the first time shortly after it is created affects the Date Change field value of other transactions in the same Work Order. [24495 / zd10710]

#### Personnel Rules

##### **Day of Week not Applied for Time Differential Penalty Type**

Resolves an issue where the Time Differential Penalty Type was not applying correctly per the day of week setting. [24777 / zd11098]

#### Resources

##### **Day of Week not Applied for Time Differential Penalty Type**

Resolves an issue where the Time Differential Penalty Type was not applying correctly per the day of week setting. [24777 / zd11098]

#### Roster/Time Off

##### **Roster Template doesn't work correctly from all rotations**

Resolves an issue in Roster Templates when two Shifts were booked for a single day, the early Shift would load as the second, and the time frame set for each Shift in the Details tab of the template was ignored. [21293 / zd6539]

### **Xytech Systems, LLC**

9410 Topanga Canyon Blvd., Suite 200, Chatsworth, CA 91311  
+1 818-698-4900



## Schedule Book

### **Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information**

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth, and Offset values to the new Work Order. [20096 / zd6482]

## Transmission

### **Any Field Updated is updating Date Change Field for All Transactions**

Resolves an issue where updating one Order Transaction for the first time shortly after it is created affects the Date Change field value of other transactions in the same Work Order. [24495 / zd10710]

## Work Orders

### **Any Field Updated is updating Date Change Field for All Transactions**

Resolves an issue where updating one Order Transaction for the first time shortly after it is created affects the Date Change field value of other transactions in the same Work Order. [24495 / zd10710]

## Version 10.6 Service Pack 3 (10.6.SP-3)

## Resolved Issues

### Bandwidth Planning

#### **Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information**

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth, and Offset values to the new order. [20096 / zd6482]

### Issue Management

#### **IM Session for Orders Cannot Search by Order Number**

Resolves an issue where Issue Management Sessions for Orders could not be searched by Order Number. [24194 / zd9724]

### Media Order

#### **Media Order Service Template - Rule to Set Order End Date is Not working**

Resolves an issue where the Order End Date of a Media Order was not being set properly by a Service Row rule loaded via a Service Template. [23689 / zd10188]



## Schedule Book

### **Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information**

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth and Offset values to the new Work Order. [20096 / zd6482]

## Work Orders

### **Duplicating an Order and changing the Order Type the Transaction Order Type retains the original Value**

Resolves an issue where duplicating an order with a new order type would fail to update the order type on the individual transaction records. [23718 / zd7082]

## Known Issues

### General

An error message appears on creating a Transmission Order on non-Transmission resource [25009] - When trying to create a Transmission booking on a resource that does not have transmission settings configured, the system currently displays an error message ("The added or subtracted value results in an un-representable DateTime Parameter name: value") that does not indicate the correct problem.

### Issue Management

IM Session and Issue Status Dropdown List Issue [25017] - In version 10.2 and higher, values in the Session Status and Issue Status dropdown fields display a number (the Status ID) after the Status Description when the same Status Description has been created in multiple Session Categories. In some cases, the list displays two or more entries with the same Description but different IDs; in other cases, the list displays one one entry with a unique Description and ID when one or more of the duplicates has been filtered out.

### Library Movements

Shipping Form Accessed within Movement Has Wrong Values [24717] - When a user is viewing a Movement document, clicks the 'View Shipping Form' Action, and selects the "Shipping /Receiving Authorization" layout, the shipping form displays incorrect values. Using the same Action from the Library Movements list document and selecting the same layout displays the correct values.

## Schedule Book

Order Type Change on Existing Quick Hold or Dynamic Booking in SB [25000] - In the Schedule Book, when the user clicks on an existing Quick Hold (WO and MO Type booking) or Dynamic Booking (any type) to open the booking popup window, the Booking Type field incorrectly appears to be editable, and changes made to the field are not saved.



## Version 10.6 Service Pack 2 (10.6.SP-2)

### Resolved Issues

#### General

##### **Session Memory Leak**

Resolves a key source of the memory leaks impacting both our cloud and on-premises customers. This issue has resulted in high memory usage, and in extreme cases necessitates a service restart. This resolution is specifically aimed at improving performance for customers experiencing high memory usage over time. [24617]

#### Billing – Invoicing

##### **Rate Attribute issue when same resource in criteria on two Rate Attribute definitions**

Resolves an issue where a Rate Set with Rate Attribute Definitions was assigned automatically, and attempting to manually select a Rate Set afterwards was filtering out valid Rate Sets. (This item was a Known Issue in v11.0) [21683 / zd8065]

##### **Service row with multiple target sources is using the length from first target**

Resolves an issue where a Service Row linked to multiple input sources is set up to bill by the lengths of the targets created was only creating transactions based on the length of the first target source. [23187 / zd9370]

##### **Transactions Created from Service Row Linked to Multiple Targets get Rate From First Target Definition**

Resolves an issue where a Billing Code with RAD attributes set to look at fields on sources were only looking at the value from the first source. [23231 / zd9600]

#### Document Customizations

##### **Error when displaying [jm\_work\_order\_customer\_name]**

Resolves an issue with old data showing an error when trying to open an Order layout with a Document Customization override setup to pull the order's Customer Name. Also corrects an error that did not show the Customer Name of a Parent Order via Document Customization. [20024 / zd6708]

#### Job

##### **Work Orders Report throws an error when a certain number of orders selected is exceeded.**

Resolves an error (“The incoming request has too many parameters”) that would occur when running the Work Orders Report for a large number of orders. (This item was a Known Issue in v11.0) [22564 / zd8411]



## Media Assets

### **Save Failed: Object Reference Error Saving Media Asset**

Resolves an error message ('Object Reference Error Saving Media Asset') when saving a Media Asset and a column attribute is null. (This issue is fixed in v11.0 and later.) [22772 / zd8966]

## Media Order

### **Completing Operation on one service row also completes Operation on another service row**

Resolves an issue where completing an operation on a Media Order Service row would also complete an operation on another service row. [20204 / zd5456]

### **Template Type Field no longer multi-select when searching**

Resolves an issue where the Template Type criteria field on the Media Order Service Template List was no longer a multi-select dropdown. [20637 / zd7412]

### **Cancel Reason Unavailable When Cancelling Service Row**

Resolves an issue where Cancel Reasons and related fields were disabled after cancelling a Service Row. [22340 / zd8641]

### **Service Template Issues Editing Default Specs**

Resolves an issue when attempting to edit default specs in a Service Template. [23049]

### **Service row with multiple target sources is using the length from first target**

Resolves an issue where a Service Row linked to multiple input sources is set up to bill by the lengths of the targets created was only creating transactions based on the length of the first target source. [23187 / zd9370]

### **Transactions Created from Service Row Linked to Multiple Targets get Rate From First Target Definition**

Resolves an issue where a Billing Code with RAD attributes set to look at fields on sources were only looking at the value from the first source. [23231 / zd9600]

### **Update to Default Spec does not update Service Template or Media Orders**

Resolves an issue where updating the Default Specs (such as Spec Note) on a Service does not ask the user if they wish to update any Service Templates that include that Service. (This item was a Known Issue in v11.0) [23303 / zd7923]

### **Moving Services does not update Display Seq**

Resolves an issue where moving a Service Header while the header is collapsed did not correctly update the Display Sequence of the header and all its detail rows. [23305 / zd7184]



### **MO Service Search - Rapid Update Only Updates First Service Row**

Resolves an issue in the Media Order Service Search where a Rapid Update only modified the first item in a set of selected items; the system now updates all selected items as appropriate. [23420 / zd9924]

### **Services display inactive status by default**

Resolves an issue where inactive Services were displayed by default along with active Services based on Order Phase filtering. The system should now look for the first active Status of the correct Status Type.

This did not resolve the issue when the Phase option 'Service Status No' was set to an inactive Status which then applied that inactive Status to the Order. The resolution here is to set the Phase option to an active status. [24360 / zd9773]

## **Project Management**

### **Additional Media Assets on a Project**

Resolves an issue where the Project Media Asset list (pm\_project\_asset) allowed multiple entries with the same Asset ID. [23459 / zd9304]

## **Transmission**

### **Long spinning wheel on Transmission Order resource selection**

Resolves an issue where changing a Scheduling Resource assigned to a Service in a Transmission Order generated an error and displayed the spinning wheel/pacifier for a long time. [23272 / zd8823]

### **Moving Services does not update Display Seq**

Resolves an issue where moving a Service Header while the header is collapsed did not correctly update the Display Sequence of the header and all its detail rows. [23305 / zd7184]

## **Work Orders**

### **Order Duplicate doesn't duplicate Split Billing**

Resolves an issue where split billing was not properly duplicated with an order. [22118]

### **Duplicating Orders via SB Shifts Times (Time Zone)**

Resolves an issue where some orders created using the Order Duplicate feature had incorrect Begin and End times. [22557 / zd8329]

### **System Hanging Busy with No error Message When Creating Order Transaction Template With Inactive Billing Code**

A timed error message has been added for when a user tries to load a WO Template with an inactive Billing Code. [23146 / zd9461]



## Version 10.6 Service Pack 1 (10.6.SP-1)

### Resolved Issues

#### General

##### **Session Memory Leak**

Resolves a key source of the memory leaks impacting both our cloud and on-premises customers. This issue has resulted in high memory usage, and in extreme cases necessitates a service restart. This resolution is specifically aimed at improving performance for customers experiencing high memory usage over time. [24617]

#### Bids and Budgets

##### **Add bid detail to a Bid and then saving, expands all bid details headers that were collapsed.**

Resolves an issue where bid detail that was collapsed would expand when new detail was added or inserted. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22515 / zd8836]

##### **Markup Percent Field in Budget Details is no longer a percent but a decimal.**

Resolves an issue where the Markup Percent field required the user to enter a decimal number instead of a percentage. [22524 / zd8860]

##### **Creating New Change Control Template for Bid**

Resolves an issue where the "Bid" value was being cleared from the 'Limit To Document' dropdown field upon selecting it while creating a new Change Control Template. [22890 / zd9216]

##### **Cannot Update Billing Unit on WO Actual Billing Code Transaction if Work Order Created from Bid**

Resolves an issue where Unit Type Codes in all upper case like "HR" caused an issue in code looking for mixed case like 'Hr'. A SQL script may be required to fix existing data. [23552 / zd10058]

#### Billing – Invoicing

##### **Rate Attribute issue when same resource in criteria on two Rate Attribute definitions**

Resolves an issue where a Rate Set with Rate Attribute Definitions was assigned automatically, and attempting to manually select a Rate Set afterwards was filtering out valid Rate Sets. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [21683 / zd8065]

##### **Service row with multiple target sources is using the length from first target**

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**Transactions Created from Service Row Linked to Multiple Targets get Rate From First Target Definition**

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**Billing List Report - Export to Excel in 10.6 is Creating Multiple Sheets of 30 Rows Each**

Resolves an issue where the Billing List Report was exporting to Excel in multiple sheets of 30 rows each instead of one sheet with all rows. [23482 / zd9857]

**Calendar Gadget**

**Object Reference Error in My Schedule (Mobile + Web)**

Resolves an 'object reference error' that showed when opening My Schedule. [24160 / zd10385]

**Job**

**Work Orders Report throws an error when a certain number of orders selected is exceeded.**

Resolves an error ("The incoming request has too many parameters") that would occur when running the Work Orders Report for a large number of orders. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22564 / zd8411]

**Media Order**

**Usability of Media Order**

Resolves an issue where entering text into an input field in a grid control, and then quickly moving to another field sometimes clears the data entered into the previous field. (This item was a Known Issue in v10.6 and v11.0) [19013 / zd5564]

**Template Type Field no longer multi-select when searching**

Resolves an issue where the Template Type criteria field on the Media Order Service Template List was no longer a multi-select dropdown. [20637 / zd7412]

**Remove/Restore Billing Issue does not work**

This addresses an issue where the Remove/Restore Billing Issue button on a Service that has a Billing Issue was not clearing the Billing issue after the underlying cause in the setup is resolved. [22474 / zd6867]

**Service Template Issues Editing Default Specs**

Resolves an issue when attempting to edit default specs in a Service Template. [23049]

**Service row with multiple target sources is using the length from first target**

Resolves an issue where a Service Row linked to multiple input sources is set up to bill by the lengths of the targets created was only creating transactions based on the length of the first target source. [23187 / zd9370]





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**Project Management**

**Additional Media Assets on a Project**

Resolves an issue where the Project Media Asset list (pm\_project\_asset) allowed multiple entries with the same Asset ID. [23459 / zd9304]

**Schedule Book**

**Making modifications to Items in Schedule Book adjusts the width of the bookings**

Resolves an issue where applying changes to a Scheduling View from the Items window would re-set Schedule Book rows to their original height on views where row height had previously been adjusted. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22592]

**Active Resource is not Showing in the Scheduling Book Items List**

Resolves an issue where an active Resource was not showing in the Items list under its Group for the Schedule Book. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [23267 / zd9673]



## Security

### **Error When Trying to Remove Roles from Change Control Template**

Once a Change Control Template has been assigned to a record -- Bid, Job, Order, etc. -- the Roles within it cannot be removed. This updates the error text to give the user a clearer understanding of why the change cannot be made. [22764 / zd9150]

## Transmission

### **Usability of Media Order**

Resolves an issue where entering text into an input field in a grid control, and then quickly moving to another field sometimes clears the data entered into the previous field. (This item was a Known Issue in v10.6 and v11.0) [19013 / zd5564]

### **Organization Desc Field is Not Available in Document Class 2503**

Resolves an issue in the Operations List document customization where the 'Organization Desc' field could not be added to Reference Doc Fields. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22115 / zd7101]

### **Moving Services does not update Display Seq**

Resolves an issue where moving a Service Header while the header is collapsed did not correctly update the Display Sequence of the header and all its detail rows. [23305 / zd7184]

## Work Orders

### **Order Transactions: Grid Updating Note Doesn't Allow Typing Text in Re-Class Note**

Resolves an issue where Grid Update was preventing the entry of text in note fields. [22893 / zd9218]

### **Search by % is not working for two words or more at a time in Manage Work Order Screen**

Resolves an issue in Search windows (such as the Work Orders search), where specifying multiple search values for a single text field (such as W/O Description) would remove the % from the end of a search string after a search was executed. Note: When searching by a single value, the % at the end is assumed, but when specifying multiple criteria, it is necessary to add the % to the end of each value (including the last one) if the wildcard is desired. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [23245 / zd9609]

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